



Beloit Public Library

AVAILABLE SOON!

Drive-Up Window



Beloit Public Library soon will offer a drive-up window for materials pickup. We are excited about this new service which will provide another option for our those who use the library. In particular, we believe it will benefit:

- Patrons with mobility issues,
- Patrons who prefer to stay contactless,
- Patrons who prefer not to trudge through slush, snow, rain, and other conditions,
- Patrons who prefer not to wake their sleeping child in the back seat,
- Patrons who have a pet along that can't be left out in a hot car, and
- Patrons who only have a few minutes to grab and go.

Construction is expected to be completed around the first of the year. To learn about how this new service will work, look at the Frequently Asked Questions (FAQs) on the reverse side.

In the meantime, if you prefer contactless or drive-up service, use our two designated parking spots. When you place your hold online, be sure to select "Beloit Public Library Drive Up" as your pickup library. When you receive notice that your item is ready, park in one of the two pick-up stalls and give us a call.



beloit public library

beloitlibrary.org | (608)364-2905



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Drive-Up FAQs

What services will be available?

Think of the drive-up window as an express lane where you can quickly pick up your books, movies, and music without getting out of your car. Its primary purpose is for quickly grabbing materials that have been reserved and are ready for pick-up.

What hours will it be open?

If the library is open, the drive-up window is open: 9:30am-9:00pm Monday-Thursday, 9:30am-5:30pm Friday-Saturday.

Can I ask a reference question at the window?

We want to make sure we keep the lane open for other customers needing to quickly pick up materials as well as those returning items through the outdoor book drops, so the window will not accommodate reference questions. If you have reference questions, please stop in or feel free to call us at (608) 364-2905.

Can I request materials through the window?

It takes time to look up, reserve, pull, and check out an item, so requests cannot be accommodated at the window. Please reserve your materials in advance and wait until you receive confirmation that the items are ready.

How do I use the service?

Place an item on hold one of three ways: 1)Through the BookMyne app, 2)Through our website in your account, or 3)By calling (608)364-2905. Be sure to select "Beloit Public Library Drive Up" as your pickup location. When you receive notice that your item is ready and available for pick up, pull up to our window and ring the bell. Be sure to bring your library card.

Is walk-up service allowed?

The pick-up window is reserved for customers in vehicles.

Can I pay a fine through the window?

Currently, we are unable to take payments through the window, but we hope to add this service soon.

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